



"112 at School"

The "112 at school" teaching package help teachers to teach 112 to young pupils in the early grades of elementary school. Children learn how to use the European emergency number 112 (and other emergency numbers).

Target: Children from 5 to 10 years

Documents of the teaching pack:

- Introduction to 112 (one page)
- Text of the 112 anthem (download the mp3 file [here](#))
- 112 questionnaire
- 112 coloring sheet
- Power Point to be used with children (download it [here](#))

Part 1 - Presentation of the European emergency number - 112 (45 min)

Discussion on 112 using the questionnaire, different exercises and emergency cases involving the use of 112

Introduction to the European emergency number 112

- Who knows 112?
- What is 112?
- When do you have to use it?
- Can I call 112 using all kind of phones?
- Is 112 available all the time?
- In which countries can I call 112?

When can you call 112? When cannot you call 112?

So, when do we have to call 112? Any ideas?

How to call 112?

Put sentences in the right order!

Learning of information to know by heart and to give to 112 operators in case of emergency

- Hello, my name is ...
- Home address and address of their grandparents or nanny ...

Part 2 - Learning the European emergency number 112's anthem (45 min)

- Dictation with the text of the anthem
- Listen to the 112 Anthem
- Learn the lyrics and perform the song



Teaching package

Part 1 - Presentation of the European emergency number - 112

Introduction to the European emergency number -112

What is 112?

The European emergency number, with which you can reach emergency services (ambulance, police and fire-fighters)

Can I call 112 with all phones?

112 can be dialled from all phones (including payphones and mobile phones). The call is always free of charge.

Is 112 available all the time?

Yes, it works 24/24 and 7 / 7.

Where can you call 112?

You can reach the European emergency number 112 in all Member States of the European Union.



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Avenue Louise, 262
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When should you call 112? When should you not call 112?

Call 112 only in case of sudden and substantial threat to life, health, safety, environment or property and when emergency services are needed fast.

List of proposals:

You should call 112 when:

- building, car, forest, or other objects are openly burning, or when smoke is coming out of a building;
- trapped people need to be released from damaged vehicles, building ruins, fallen trees or installations;
- someone is attempting to steal a car;
- someone is attempting to damage or destroy property;
- you see a serious car accident with people injured or killed;
- you notice a man wanted by the police;
- you or people nearby you are victims of an act of violence;
- you find a thing which looks similar to explosives;
- you are a witness to an attempted suicide;
- you notice a person on the ground who may be unconscious;
- you or people nearby you are bleeding and you are not able to stop the bleeding on your own;
- a person is suffocating or is not able to breathe;
- a person suffers an electric shock (from lightning strikes or electricity streams);
- you are a witness of a serious work accident, i.e. when equipment in use cuts a limb or causes another injury.

You should not call 112 when:

- you want to report a non-existing accident or just for fun;
- You want to check if 112 really works;
- you want to order pizza;
- you want to get a consultation from a physician or another medical specialist on the use of certain pharmaceuticals;
- you want to know schedules of public transports, trains or air flights information;
- you want to make a phone connection through a telephone exchange;
- you have an intention to offend the operator;
- you want to find out a person's or organization's contacts (phone number, address, activity description, goods in stock or prices etc...);
- you want to call a taxi;
- you want to express your opinion about some politicians, other people or events;
- you want to complain the fact that you are not allowed to enter a club, a bar, a café or a casino or you are refused to get your clothes or other materials back

Be careful not to block a real emergency call and hamper to save a life!

What to do when you call 112?

1. First of all: stay calm!

You need to give some crucial information concerning the emergency situation.

2. If you can, make the call yourself.

The person directly involved in the emergency situation should make the call. Calls made through intermediaries may delay the arrival of assistance.

If you can, move to a safe place and make the call.

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3. Dial 1-1-2 on your phone's keypad and press "call". No country, city or district code is needed prior to 112;
4. Wait until the operator answers your call. Be patient! If there's no direct answer, don't stop the call and don't try to call repeatedly. Every repeated call is considered as a new one and is put to the end of the queue, therefore the time of getting through might be longer;
5. Introduce yourself, briefly and clearly state what happened and who is involved;
6. Indicate the location (if possible, accurate address) where the emergency assistance is needed. If possible, explain the easiest way to reach the location. If an accident happened in a location other than where you are calling from, indicate this as well;
7. Briefly and clearly answer all the questions asked. Please understand that accurate and clear answers to all questions is necessary to determine the appropriate immediate assistance;
8. Follow the advices given by the emergency call-taker or dispatcher;
9. Do not hang up, until the call-taker or dispatcher says to do so;
10. Try to keep your phone line available after the conversation. A dispatcher might need to contact you again for additional information about the accident or to give you additional advice;
11. If the situation surrounding the emergency changes (gets worse or better), call 112 again and report about that.

Part 2 - Anthem of the European emergency number – 112

You can download the 112 song [on the website of the 112 Foundation](#)

Further information on 112:

- www.112foundation.eu
- [112 Facebook page](#)
- www.eena.org



112 Anthem: "The 112 Story"

One sunny day, it was long ago,
A bunch of animals, their names I don't know
Having much fun, each and everyone,
Old frog sang with the rat,
Skinny dog danced with the cat.
Suddenly skinny dog hurt his tail,
You could hear him bark and wail.
His friends didn't know what to do,
They were not as lucky as you.

Chorus:

You can call the number one one two
In an emergency it helps you.
One mouth, one nose, two eyes, look at you.
And it reminds you of one one two.
So my child,
Call the number one one two,
In an emergency it helps you

One rainy day, it was long ago,
A bunch of animals, their names I don't know
Having much fun, each and everyone,
Fat louse tatted with the bee,
Careless mouse cooked with the flea
Suddenly there was a fire in the house
Started by the cooking of the careless mouse
His friends didn't know what to do,
They were not as lucky as you.

Chorus:

You can call the number one one two
In an emergency it helps you.
One mouth, one nose, two eyes, look at you.
And it reminds you of one one two.
So my child,
Call the number one one two,
In an emergency it helps you

The song is written and produced by Nara Noïan

«The 112 Story»: lyrics by Maria Palatine, arrangement by Nara Noïan & Maria Palatine



Your life, your number

Coloring Sheet



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